



**PLM Lender Services, Inc.**

- ❖ **PLM Loan Servicing Center**
- ❖ **PLM Foreclosure Services**
- ❖ **PLM Real Estate Services**
- ❖ **PLM Loan Document Drawing**



**PLM Lender Services, Inc.**

46 North Second Street  
Campbell, CA 95008

Tel. 408-370-4030 or 800-829-1585  
Web Site: <http://www.plmweb.com>



**PLM Lender Services, Inc.**

Providing the most competent real  
estate loan servicing in California



*Professional  
Loan Servicing*

At PLM Lender Services, Inc., we recognize the need for professional, personal service. In an industry that requires the use of advanced technological systems, PLM realizes the importance of the coupling of this technology with knowledgeable, pleasant, personal service. Borrowers, lenders and brokers appreciate the responsiveness of our personnel. Our goal at PLM is to be sure that the brokers, as well as the lenders and borrowers feel confident that any time a question or a situation may arise, the personnel at PLM will quickly and effectively respond and resolve their needs.

With its years of experience, PLM has seen many changes in the industry. However, some things never change; expertise and the personal touch to maintain excellence in both borrower and investor relations is always the key for success in this industry.



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## **PLM provides a full range of services for real estate lenders:**

Mailing to borrower of introduction letter, loan payment coupons and servicing standards.

Collection of monthly payments and payoffs from borrowers and disbursements to investors.

Mailing of late notices to borrowers and maturity notices on all loans.

Preparation and submission of payoff demands and requests for full reconveyance.

Tracking of status of fire insurance and delinquent senior loans; notice to borrowers and letters to investors when action is required.

All telephone and written communication to borrowers and investors.

Referral to foreclosure department - upon investor approval.

Referral to legal staff of all files in which the trustor files bankruptcy or an assignment of rent action is required - upon investor approval.

Preparation and filing of required 1099's and 1098's to the IRS and annual statements.

Providing on-line access to lenders' accounts 24/7 via a secure internet server.

## **Brokers – Outsource your loan servicing to PLM:**

**Earn a stream of servicing income** - Retain a portion of the servicing income.

**Protect your client base** - PLM is not an originator of loans. Your investors and borrowers remain in your portfolio.

**Control your investor base** - PLM will notify you when we receive payoff demands, so you can reinvest your clients' money.

**Reduce your overhead and liability** - Stop maintaining expensive loan servicing software, trust fund account reporting and responsibility, reduce employee expense, reduce office space etc.

**Safety** - Offer your clients the security of a knowledgeable, independent third party loan servicing company which is bonded, fully insured and licensed by the California Department of Real Estate.

**Sub-servicing or full servicing available** - Choose how much control you, the broker wish to retain.



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